

Instruction

Making a withdrawal from TenkoFX account via Bitcoin

Bitcoin is a peer-to-peer payment system with the same-name unit of account and data protocol. This system utilizes cryptographic methods to ensure its functioning and protection. All information on Bitcoin transactions is open to the public. Electronic payments between two parties are processed without intermediaries and cannot be cancelled, i.e. there is no mechanism for cancelling a confirmed transaction or for a forcible withdrawal.

How to make a withdrawal via Bitcoin

1. Log in to your account: click 'Log In' on the homepage at <https://tenkofx.com>.

Fill in the authorization form:

- Enter your email.
- Enter your password and click 'Log In'.

Login to My TenkoFX area

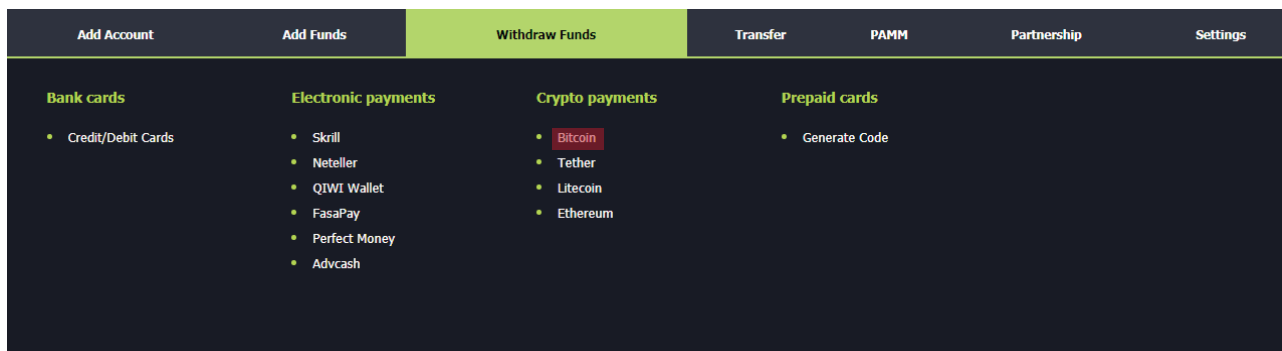
Email:

Password:

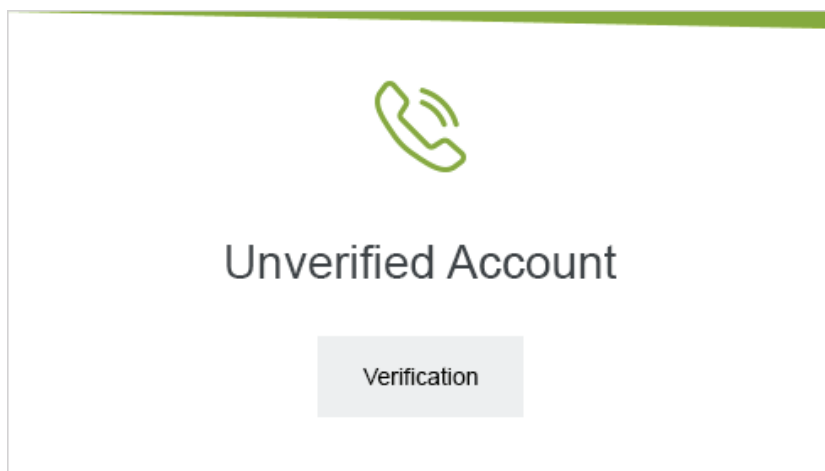
[Forgot password or login?](#)

LOGIN

2. Select 'Make a Withdrawal' tab and click 'Bitcoin'



3. You need to verify your account for withdrawal. If your account is not verified, you will see an 'Unverified Account' message and 'Verification' button. Click the 'Verification' button and follow the instructions to get your account verified.



4. If your account is verified, you will see a withdrawal form. Fill in the withdrawal form:

- Specify the wallet you want to withdraw funds from.
- Select the currency of the account you want to withdraw funds from.
- Enter the amount and currency of the withdrawal.
- Specify your wallet in the Bitcoin system.
- Enter the PIN code of your TenkoFX account received during registration. If you do not remember your PIN code, you need to recover it at <https://desk.tenkofx.com/ru/Settings/Recovery/>.
- Click 'Make a Withdrawal'.

From:	<input type="text" value="XX54TENKXXG393621000B (eWallet)"/>	Commission:	
Available funds:	0 <input type="text" value="USD (US DOLLAR)"/>		• BTC 0.001
*Please note, BTC will be converted to USD using exchange rate 1 BTC - 4278.015 USD			
Amount:	<input type="text" value="0"/>		
Currency:	<input type="text" value="BTC (BITCOIN)"/>		
Address:	<input type="text"/>		
PIN Code:	<input type="text"/>		

Withdraw

5. You will receive an email with a link to confirm your withdrawal. Open this link in the browser used to log in to your TenkoFX account. Your withdrawal request will be fulfilled.

All requests are processed by the Financial Department within 24 hours upon your confirmation of the withdrawal.